

COMPLAINT MECHANISM

- All complaints will be handled as per CVC's Complaint handling Policy.
- As per CVC guidelines, no action will be taken on Anonymous / pseudonymous complaints.
- The complaint should be specific, brief and factual with verifiable details. It should be supported by documentary evidence wherever possible. Complaint with irrelevant, vague, absurd or generalized allegations will be disposed at the discretion of the Chief Vigilance Officer (CVO).
- The complainant should disclose his / her identity by giving name, address, contact phone number and e-Mail ID.
- As per the Government of India's resolution on "Public Interest Disclosure and Protection of Informers (PIDPI)", the identity of the complainant is kept secret and is protected from victimization (whistle blower policy) for making such complaints.
- Complaints are received by post as well as through email.
- No correspondence shall be entertained on the subject after lodging the complaint, unless required by the office. However, if any fresh facts are available with the complainant, he / she may communicate the same.
- The Chief Vigilance Officer has full right to Accept / Dispose any complaint as per the CVC guidelines.
- All complaints by post shall be addressed to the Chief Vigilance Officer and all complaints by e-mail shall be sent to the e-mail address cvo@avn.co.in

Post your complaint to the following address:

The Chief Vigilance Officer
Armoured Vehicles Nigam Limited
HVF Road, Bhaktavatsalapuram,
Avadi, Chennai, Tiruvallur Distt,
Tamilnadu – 600 054
India